

1 **Undertaking Request (U-39)**

2 **Thursday, April 26, 2018**

3 **Transcript Reference: Pg. 104, line 21 to Pg. 106, line 4**

4 Undertake to provide, in reference to Exhibit 3, pg. 6, a document or a list of processes and
5 performance indicators for the "Development of Key Account Management Process".

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7

8 **Undertaking Response**

9 Please refer to Hydro's response to Undertaking U-DD-036.